

Safeguarding Standards

SWEDEN, UK & MALTA FOCUS

A CROSS-COUNTRY SNAPSHOT

A conference hosted by: *City* Legal & *cliftondavies*

In collaboration with:



WHERE Dragonara Casino, Malta

WHEN 17/10/19, 15:30hrs

RSVP: mail@thecitylegal.com | dc@cliftondavies.com

AGENDA

3.30pm COFFEE & REGISTRATION

4.10pm KEYNOTE - Emma Grech City Legal

Where are we, and how did we get here? An introduction to the compliance and enforcement issues being experienced throughout the EU in 2019.

4.20pm THE UK - David Clifton Clifton Davies

Part 1 - A case of double standards?
- The most common compliance failings by overseas-based UK licence holders.
- Get ahead of the game – what's coming next from the UKGC?

Part 2 - Case study: it could be you next!
- Preparing for a UKGC compliance assessment, and how to handle a UKGC investigation.
- The importance of an effective corporate governance framework to address the UK's primary regulatory issues: safer gambling, AML, and marketing and advertising.

4.40pm SWEDEN. PANEL - Claudio Caruana GiG, Tamara Micallef Leo Vegas

Challenges and Opportunities in Regulated Markets.
- Lessons learnt in Sweden. What has been the primary focus? Are operators being fairly treated?
- Common errors operators make when entering a new market.
- What does it take to avoid being sanctioned in a review?
- What does the regulatory outlook for the future look like?

5.00pm MALTA - Emma Grech & Antonio Depasquale City Legal

Part 1 - The new framework: one year on.
- Beyond the Gaming Act. Key compliance considerations in 2019: AML, Data Protection and Player Protection.

Part 2 - Case study: returning to our brick-and-mortar roots.
- A look at the developments the land-based industry has undergone in Malta and Europe.
- Land-based vs remote: the convergence of the casino and the internet.

5.20pm AML SPOTLIGHT. PANEL - Noel Bartolo GiG, David Clifton Clifton Davies, Joseph Attard MGA

Part 1 - The pitfalls in AML compliance: why are gambling operators making the same mistakes time and again?

Part 2 - Designing the right AML risk assessment policy for your cross-border operation.

6.00pm COFFEE AND NETWORKING BREAK

6.20pm SOCIAL RESPONSIBILITY SPOTLIGHT. WORKSHOPS - David Clifton Clifton Davies, Pedro Romero GiG, Michele Magro MGA

Part 1 - The role of responsible advertising in responsible gambling.

Part 2 - The key to customer interactions: identify, interact, evaluate, but why do so many get it wrong?

7.30pm - 9pm NETWORKING DRINKS